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IDAHO PUBLIC  
UTILITIES COMMISSION

BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF IDAHO POWER )  
COMPANY'S APPLICATION FOR ) CASE NO. IPC-E-20-30  
AUTHORITY TO ESTABLISH TARIFF )  
SCHEDULE 68, INTERCONNECTIONS TO )  
CUSTOMER DISTRIBUTED ENERGY )  
RESOURCES )

IDAHO POWER COMPANY

DIRECT TESTIMONY

OF

CONNIE G. ASCHENBRENNER

1 Q. Please state your name, business address, and  
2 present position with Idaho Power Company ("Idaho Power" or  
3 "Company").

4 A. My name is Connie G. Aschenbrenner. My  
5 business address is 1221 West Idaho Street, Boise, Idaho  
6 83702. I am employed by Idaho Power as the Rate Design  
7 Senior Manager in the Regulatory Affairs Department.

8 Q. Please describe your educational background.

9 A. In May of 2006, I received a Bachelor of  
10 Business Administration degree in Finance from Boise State  
11 University in Boise, Idaho. In December of 2011, I earned  
12 a Master of Business Administration degree from Boise State  
13 University. In addition, I have attended the electric  
14 utility ratemaking course The Basics: Practical Regulatory  
15 Training for the Electric Industry, a course offered  
16 through New Mexico State University's Center for Public  
17 Utilities.

18 Q. Please describe your work experience with  
19 Idaho Power.

20 A. In 2012, I was hired as a Regulatory Analyst  
21 in the Company's Regulatory Affairs Department. My primary  
22 responsibilities included support of the Company's  
23 Commercial and Industrial customer class's rate design and  
24 general support of tariff rules and regulations. In 2015,  
25 I assumed responsibilities associated with Residential and

1 Small General Service rate design, as well as activities  
2 associated with demand-side management ("DSM") activities.  
3 In 2016, I was promoted to a Senior Regulatory Analyst, and  
4 my responsibilities expanded to include the development of  
5 complex cost-related studies. In 2017, I was promoted to  
6 Rate Design Manager for Idaho Power, and in 2019 I was  
7 promoted to my current role as Rate Design Senior Manager.  
8 I am currently responsible for the management of the rate  
9 design strategies of the Company, as well as oversight of  
10 all tariff administration.

11 Q. What is the Company requesting in this filing?

12 A. The Company is requesting to establish tariff  
13 Schedule 68, Interconnections to Customer Distributed  
14 Energy Resources ("Schedule 68"), included as Attachment  
15 No. 1 to the Application, and to modify Schedule 72,  
16 Interconnections to Non-Utility Generation ("Schedule 72"),  
17 to remove only the provisions of Schedule 72 that relate to  
18 **retail** customer generation interconnection requirements.  
19 Attachment Nos. 2 and 3 to the Application include redline,  
20 legislative format and clean copies of Schedule 72,  
21 respectively.

22 Q. What are the primary objectives of the  
23 Company's request?

24 A. The primary objectives of the case are to  
25 implement an interconnection tariff schedule applicable

1 only to retail customers who have Distributed Energy  
2 Resources ("DER" or "DERs"), establish a smart inverter  
3 standard for all new DER interconnections, and establish  
4 interconnection requirements for customers with DERs who do  
5 not wish to export excess net energy to the Company.

6 Q. Is Idaho Power requesting any changes to  
7 interconnection requirements contained in Schedule 72  
8 applicable to Sellers owning or operating Qualifying  
9 Facilities that sign a Uniform Interconnection Agreement?

10 A. No. The Company's request in this case only  
11 addresses interconnection requirements for generation  
12 facilities that qualify for Schedule 6, Residential Service  
13 On-Site Generation ("Schedule 6"), Schedule 8, Small  
14 General Service On-Site Generation ("Schedule 8"), or  
15 Schedule 84, Customer Energy Production Net Metering  
16 Service ("Schedule 84") and those retail customers of Idaho  
17 Power desiring to install a non-exporting system.

18 Q. Why is the Company proposing to address the  
19 interconnection requirements for retail customers with DERs  
20 at this time?

21 A. The Company submits this filing in response to  
22 Commission orders issued in Case No. IPC-E-17-13. In Order  
23 No. 34046, the Commission found that "smart inverters  
24 provide functionality that is beneficial to support the  
25 ongoing stability and reliability of the Company's

1 distribution system" and a "smart inverter requirement will  
2 mitigate circuit voltage deviation in a cost-effective  
3 manner." As such, the Commission ordered the Company to  
4 file a tariff advice with the Commission within 60 days of  
5 the final adoption of the Institute of Electrical and  
6 Electronics Engineers ("IEEE") standards 1547 and 1547.1.  
7 The final IEEE 1547.1 Standard Conformance Test Procedures  
8 for Equipment Interconnecting Distributed Energy Resources  
9 with Electric Power Systems and Associated Interfaces was  
10 published on May 21, 2020.

11 Further, in Order No. 34147 issued in the same case,  
12 the Commission stated it was "open to the possibility of  
13 allowing the customer opportunity to remove himself from  
14 the Company's net metering schedules" if that "customer can  
15 reasonably and safely eliminate the export of energy to the  
16 Company's grid." The Commission ultimately ordered, "a  
17 non-export option should be studied for feasibility and  
18 vetted for safety and operational concerns by the Company  
19 and interested stakeholders in the forthcoming docket."

20 Q. How is the Company's case organized?

21 A. My testimony will (1) briefly describe  
22 relevant case history related to the existing  
23 interconnection requirements applicable to customer  
24 generation, smart inverters, and the non-export option, (2)  
25 explain the rationale for implementing Schedule 68 and

1 removing retail customer generator interconnection  
2 requirements from Schedule 72, (3) outline the proposed  
3 changes to existing tariff provisions applicable to retail  
4 customer applicants and existing customer generators, and  
5 (4) provide a brief overview of customer and installer  
6 communication related to this request.

7 Company witness Jared Ellsworth's testimony will (1)  
8 provide a general overview of the Company's electrical  
9 system and how customers with DERs utilize the Company's  
10 distribution system, (2) describe the Company's request  
11 related to incorporating the smart inverter requirement,  
12 (3) explain the Company's proposal for requirements for  
13 customers who desire to interconnect non-export systems in  
14 parallel with Idaho Power's system, and (4) describe the  
15 Company's proposed requirements for energy storage devices.

16 **I. BACKGROUND**

17 ***Interconnection Requirements***

18 Q. When was Schedule 72 initially established,  
19 and what was its purpose?

20 A. On April 12, 1991, the Commission issued Order  
21 No. 23631, implementing Schedule 72 to be applicable to  
22 small and large non-utility generating facilities seeking  
23 to interconnect to Idaho Power's system for the purpose of  
24 selling energy.

1           Q.       When was Schedule 72 initially modified to  
2 incorporate requirements associated with on-site generation  
3 installed by retail rate customers?

4           A.       On November 9, 2001, the Company filed Case  
5 No. IPC-E-01-39 seeking approval of a new tariff Schedule  
6 84, Customer Energy Production, Net Metering Service  
7 ("Schedule 84"). Concurrent with that filing, the Company  
8 filed two additional cases: (1) Case No. IPC-E-01-40 in  
9 which the Company sought to eliminate the net metering  
10 option language in Schedule 86 (contained in Option B of  
11 Schedule 86 at that time), and (2) Case No. IPC-E-01-38 in  
12 which the Company sought to establish the interconnection  
13 requirements for net metering customers within Schedule 72.

14          Q.       What were the outcomes of those cases?

15          A.       In Case No. IPC-E-01-39, the Commission issued  
16 Order No. 28951 approving the Company's request to include  
17 a net metering offering in Schedule 84, which would  
18 initially be available to residential and small commercial  
19 customers seeking to interconnect on-site generation  
20 systems 25 kilowatts ("kW") or smaller. In Case No. IPC-E-  
21 01-40, the Commission (in Order No. 29093) approved the  
22 Company's request to modify Schedule 86 to eliminate the  
23 net metering option previously offered under that schedule.  
24 Finally, in Case No. IPC-E-01-38, the Commission issued  
25 Order No. 29092, approving streamlined interconnection

1 requirements for retail customer net metering projects to  
2 be contained within Schedule 72.

3 Q. Has Schedule 72 been modified subsequently to  
4 incorporate necessary revisions for customer generation  
5 offerings?

6 A. Yes. While not an exhaustive list, the  
7 Company sought modifications to Schedule 72 in two net  
8 metering specific cases, Case Nos. IPC-E-12-27 and IPC-E-  
9 17-13.

10 Q. What changes to Schedule 72 did the Company  
11 request in Case No. IPC-E-12-27?

12 A. The Company requested several modifications to  
13 Schedule 72 intended to improve clarity and increase  
14 customer understanding. The Company requested to  
15 reorganize Schedule 72 to clarify sections applicable to  
16 net metering service, expand details around the application  
17 process for net metering customers, and outline a new  
18 process to be applied to unauthorized net metering  
19 installations.

20 Q. Did the Commission approve the changes to  
21 Schedule 72 requested in Case No. IPC-E-12-27?

22 A. Yes. In Order No. 32846, the Commission  
23 approved the proposed settlement of the issues related to  
24 interconnection in that case.



1           Q.     What changes to Schedule 72 did the Company  
2 request in Case No. IPC-E-17-13?

3           A.     The Company requested revisions to Schedule 72  
4 to incorporate the defined terms necessary to sync the  
5 interconnection requirements between Schedule 72 and the  
6 newly proposed Schedules 6 and 8.

7           Q.     What position did parties to Case No. IPC-E-  
8 17-13 take on the issue of the Company's requested  
9 modifications to Schedule 72?

10          A.     Both Commission Staff and the Idaho Clean  
11 Energy Association opposed the proposed revisions to  
12 Schedule 72. Commission Staff took the position that "the  
13 Company's proposed modifications are not minor, and  
14 constitute a major revision to Schedule 72" and because  
15 "Schedule 72 applies to all energy providers who  
16 interconnect with the Company's grid, including its [Public  
17 Utility Regulatory Policies Act ("PURPA")]  
18 interconnections" the Company's proposed changes should be  
19 considered in a separate case that would ensure input from  
20 all stakeholders."

21          Q.     Did the Commission ultimately approve changes  
22 to Schedule 72?

23          A.     Yes. In Order No. 34046, the Commission  
24 directed the Company to meet with Staff and other  
25 interested parties before filing conforming tariff language

1 for Commission approval. Following the Commission's order,  
2 the Company scheduled a meeting with Staff and other  
3 interested stakeholders to walk through its proposed tariff  
4 changes, demonstrating the requested changes would not  
5 modify requirements applicable to PURPA interconnections.  
6 The Company subsequently filed its updated tariff schedule  
7 sheets with the Commission's ordered effective date.

8 **Smart Inverters**

9 Q. What was the Company's request in IPC-E-17-13  
10 related to smart inverters?

11 A. The Company requested the Commission  
12 acknowledge that smart inverters provide functionality that  
13 is necessary to support the ongoing stability and  
14 reliability of the distribution system by ordering the  
15 Company to submit a compliance filing (by way of an advice  
16 filing) to require a smart inverter that meets the  
17 requirements defined in the revised IEEE standard.

18 Q. Did the Commission approve the Company's  
19 request?

20 A. Yes. In Order No. 34046, the Commission  
21 directed Idaho Power to file a tariff advice within 60 days  
22 of final adoption of IEEE standards 1547 and 1547.1 for  
23 investigation and final approval.

1     **Non-Export Option**

2             Q.     Was the Commission's Order No. 34046  
3     establishing Schedules 6 and 8 found to apply to non-  
4     exporting customers?

5             A.     In the near term, yes; however, in granting  
6     reconsideration in Case No. IPC-E-17-13, the Commission  
7     directed interested parties to file briefs discussing  
8     whether a customer's ability to export energy should  
9     determine if the customer should be included in the newly  
10    established Schedules 6 and 8. After reviewing the  
11    evidence and arguments presented in the briefs, the  
12    Commission issued Order No. 34147 where it ordered that:

13                 all    on-site    generation    customers  
14                 classified in Schedules 6 and 8 remain  
15                 there for now. However, we also find it  
16                 is reasonable to provide an opportunity  
17                 for a customer to be an on-site generator  
18                 and not export its energy, thereby  
19                 distinguishing himself from a customer  
20                 who imports and exports energy.

21  
22             The Commission went on to order that "a non-export  
23    option should be studied for feasibility and vetted for  
24    safety and operational concerns by the Company and  
25    interested stakeholders in the forthcoming docket."

26             Q.     Did the Company and parties evaluate the  
27    feasibility of a non-export option in Case Nos. IPC-E-18-15  
28    and IPC-E-19-15?

1           A.     Yes. Over the course of 2019, the Company  
2 participated in roughly 13 meetings where parties to Case  
3 Nos. IPC-E-18-15 and IPC-E-19-15 engaged in discussions  
4 broadly related to the Company's customer generation  
5 offerings. Through those discussions, the Company obtained  
6 feedback related to a potential non-export option that  
7 could be made available to customers who did not want to  
8 interconnect generation facilities under the provisions of  
9 Schedules 6, 8, or 84.

10           Q.     Generally, what feedback did the Company  
11 receive?

12           A.     Parties were supportive of the Company  
13 implementing interconnection rules for non-exporting  
14 customers. Ultimately, several areas of agreement were  
15 reached related to the establishment of a non-export  
16 provision in the Settlement Agreement filed in Case No.  
17 IPC-E-18-15, which was intended to apply to residential and  
18 small general service customers:

- 19                   • Non-export customers may receive service under  
20 Schedules 1 and 7;  
21                   • Before exercising the non-export option, a  
22 customer must file an application demonstrating  
23 the functionality and safety of the non-  
24 exporting system;  
25                   • Capacity limits for non-export customers will  
26 be the same as limitations listed in Schedules  
27 6 and 8; and  
28                   • If exports occur and are not rectified, a  
29 process to either disable the system or to

1 transition the customer to the appropriate on-  
2 site generation schedule would apply.

3  
4 Parties agreed on these broad principles and agreed  
5 to continue discussions related to specifics of the  
6 interconnection requirements in additional workshops.

7 Q. Did the Company host additional workshops?

8 A. Yes. The Company hosted two meetings specific  
9 to discussing a proposal for a non-export option. The  
10 meetings were held at Idaho Power's corporate headquarters  
11 building on October 23, 2019, and December 18, 2019. All  
12 parties to Case No. IPC-E-18-15 and Case No. IPC-E-19-15  
13 were invited to attend one or both of those discussions.

14 Q. Did the Company incorporate stakeholder  
15 feedback into its recommendations in this case?

16 A. Yes. The Company's proposal related to the  
17 non-export option applicable to all service schedules was  
18 influenced by discussions with stakeholders. The Company  
19 believes its proposal, as outlined in Mr. Ellsworth's  
20 testimony, balances providing enhanced customer optionality  
21 while mitigating and monitoring system impacts that may  
22 ultimately impact other customers.

23 **II. REQUEST TO IMPLEMENT NEW TARIFF SCHEDULE 68**

24 Q. Please summarize the Company's rationale to  
25 implement a new interconnection tariff schedule in this  
26 case?

1           A.     Establishing an interconnection schedule to be  
2 applicable to customer DERs separate from the  
3 interconnection requirements for Sellers on the Company's  
4 system is intended to distinguish requirements applicable  
5 to **retail customers** of Idaho Power who intend to  
6 interconnect DERs from requirements applicable to **Sellers**  
7 who seek to interconnect generation from Qualified  
8 Facilities to the Company's system. The Company believes  
9 this will reduce confusion and procedural process when  
10 parties are determining whether intervention and  
11 participation in a case is necessary to protect or advance  
12 their interests.

13           The Company believes separating the interconnection  
14 requirements will also reduce customer confusion; in its  
15 experience, some customers confuse which sections of  
16 Schedule 72 apply to their applications.

17           Q.     Are there differences in the interconnection  
18 requirements for Idaho Power customers with DERs and those  
19 Sellers who interconnect under Schedule 72?

20           A.     Yes. While most of the physical  
21 interconnection requirements may be consistent, the  
22 application process for **retail customers** with DERs is  
23 distinctly different from a Seller seeking interconnection.  
24 The funding for interconnection facilities is also slightly  
25 different; Rule H applies to a **retail customer** whose

1 request for service requires the installation of new or  
2 upgraded distribution facilities, where a **Seller** under  
3 Schedule 72 pays actual work order costs for necessary  
4 upgrades on the distribution system. There are also  
5 Federal Energy Regulatory Commission requirements that are  
6 only applicable to Sellers and are not relevant to customer  
7 generators.

8 Q. You mentioned earlier that the Company is not  
9 proposing any changes to Schedule 72 provisions that are  
10 applicable to Sellers as part of this filing. Please  
11 explain.

12 A. The Company is only requesting to remove the  
13 provisions contained within Schedule 72 that apply to  
14 customer generators. The existing requirements and  
15 application of those remain unchanged for Sellers seeking  
16 to interconnect. Because of the removal of those sections  
17 only applicable to customer generators, the Company's  
18 Schedule 72 would be shortened from 34 pages to 28 pages.

19 Q. Did the Company discuss the proposal to remove  
20 the requirements from Schedule 72 applicable to customer  
21 generators with stakeholders in advance of this filing?

22 A. Yes. In both the October 23, 2019, and  
23 December 18, 2019 meetings, the Company discussed its plan  
24 to create a new service schedule as I have described. The

1 Company did not receive any opposition or feedback related  
2 to this component of the Company's proposal.

3 Q. When is the Company requesting Schedule 68 be  
4 effective?

5 A. The Company requests Schedule 68 to become  
6 effective 14-days after approval by the Commission. This  
7 14-day implementation period is necessary to update  
8 communication materials with any approved changes to the  
9 interconnection requirements for customer DERs and provide  
10 to installers and prospective customers.

11 **III. MODIFICATIONS TO EXISTING INTERCONNECTION REQUIREMENTS**  
12 **FOR RETAIL CUSTOMER DER**  
13

14 Q. Does the Company propose modifications to  
15 facilitate and administer the interconnection of customer  
16 DERs to its distribution system?

17 A. Yes. In preparation of the filing to modify  
18 the inverter requirements and establish the non-export  
19 interconnection requirements, the Company evaluated  
20 existing processes to determine whether improvements could  
21 be made to streamline existing processes and/or increase  
22 operational efficiencies or if changes were necessary to  
23 ensure the Company can continue to meet the requirements  
24 contained within the tariff schedule.

25 Through that review, the Company identified several  
26 opportunities that it believes will accomplish those goals:



1 (1) modified or added language intended to improve clarity  
2 for the Company in administering and for customers and  
3 installers in complying with the tariff schedule, (2)  
4 removed the three-year recertification requirement, (3)  
5 added flexibility of additional time, only as needed, to  
6 complete Feasibility Reviews, (4) modified requirements in  
7 the unauthorized systems and expansions section, and (5)  
8 implemented a return-trip charge if the Company is unable  
9 to complete an inspection.

10 Q. Is the Company proposing to define any new  
11 terms or create new processes in Schedule 68?

12 A. Yes. Mr. Ellsworth's testimony introduces  
13 several new definitions and proposed processes related to  
14 incorporating smart inverters and interconnecting non-  
15 export systems and energy storage devices. The supporting  
16 rationale for each is contained in his testimony.

17 **Improve Clarity**

18 Q. Why is the Company proposing to modify  
19 language or provide additional details in certain sections  
20 of the tariff schedule?

21 A. The last major revision to Schedule 72 was  
22 proposed in 2013, as part of workshops in Case No. IPC-E-  
23 12-27. At that time, the Company had approximately 350  
24 existing and pending net metering customers and, through  
25 discussions with installers and customers, identified

1 several modifications that were necessary to better outline  
2 expectations of the Company and of customer generators. In  
3 the seven years that have passed since that last major  
4 revision, the Company has interconnected or processed  
5 approximately 6,500 net metering applications (as of June  
6 30, 2020). The Company's customer generation team fields  
7 and responds to thousands of phone calls and emails each  
8 year, and through those conversations have identified areas  
9 where the tariff language could be expanded to enhance  
10 understanding. With these language changes, the Company is  
11 not intending to implement new or different requirements;  
12 rather, it views these modifications as necessary to  
13 improve clarity.

14 ***Recertification Inspections***

15 Q. What is the requirement in the existing  
16 interconnection tariff schedule regarding the  
17 recertification of on-site generation systems?

18 A. Section 2 of Schedule 72 requires the  
19 Company to perform a full recertification inspection of all  
20 on-site generation systems once every three years at no  
21 charge to the customer. In addition to the mandatory  
22 recertification, the existing tariff requirements provide  
23 that the Company may inspect any net metering system at any  
24 time if the Company identifies a condition that may be

1 unsafe or may otherwise adversely affect the Company's  
2 equipment, personnel, or service to its other customers.

3 Q. How long has the Company performed three-year  
4 recertifications?

5 A. Idaho Power has performed three-year  
6 recertifications since the net metering interconnection  
7 requirements were initially established by the Commission  
8 in 2002. At that time, the Company requested the  
9 requirement for scheduled, periodic recertifications due to  
10 concerns that may arise from a customer generator modifying  
11 interconnection equipment in a manner that jeopardizes the  
12 integrity of the system.

13 Q. What is the Company's request in this case  
14 regarding periodic recertifications?

15 A. The Company requests to remove the mandatory  
16 three-year recertification requirement, and instead,  
17 authorize Idaho Power to conduct periodic inspections as  
18 needed.

19 Q. Why is the Company requesting to remove the  
20 mandatory recertification requirement?

21 A. In its experience, the Company identifies  
22 issues, most commonly unauthorized system expansions or  
23 disabled systems, in only a small portion of the total  
24 systems inspected during a recertification visit. The  
25 Company has identified other means it can utilize, at a

1 lower cost for customers, to identify locations where  
2 changes have occurred without Company notification.

3 For example, it is now feasible to rely on reporting  
4 from its Automated Metering Infrastructure ("AMI") to  
5 identify whether a customer has expanded their system or  
6 cases where a system may no longer be online, and this  
7 could be done at a significant cost savings as compared to  
8 rolling a truck to re-inspect the system. In addition to  
9 relying on metering data, the Company may select a sample  
10 based on region or resource type to monitor for and  
11 identify any potential trends or issues that are identified  
12 on re-inspection that could be addressed more broadly.

13 Considering the significant growth in customer  
14 generation, the Company anticipates it would be required to  
15 perform approximately 1,800 re-inspections in 2021, which  
16 is projected to increase to 2,520 annual re-inspections by  
17 2022. The projected increase is a result of the recent  
18 growth in customer generation and assumes no additional  
19 growth. Modifying this requirement to provide Idaho Power  
20 the opportunity to re-inspect in cases it believes may be  
21 warranted and eliminating the mandatory language will  
22 result in increased operational efficiencies for the  
23 Company and, ultimately, its customers.

24

1    **Feasibility Reviews**

2           Q.     How many days is the Company afforded to  
3    complete a Feasibility Review?

4           A.     Currently, the Company is required, per  
5    Section 2 of its Commission-approved Schedule 72, to  
6    complete the Feasibility Review in seven business days.

7           Q.     What is the Company's request in this case  
8    regarding the completion of Feasibility Reviews?

9           A.     The Company requests the Commission allow  
10   additional time in limited situations, where the Company  
11   identifies that additional studies are needed to complete a  
12   Feasibility Review.  In those circumstances, the Company  
13   requests that it be required to notify the applicant of its  
14   need for additional time and be required to complete the  
15   Feasibility Review within 15 business days.

16          Q.     Why does the Company believe this additional  
17   flexibility is warranted?

18          A.     The Company's existing Feasibility Review is  
19   largely automated, and many applications "pass" the review  
20   based on studied criteria (transformer size vs. system  
21   size, phase compatibility, and project size vs. feeder  
22   capacity).  In those cases where the automated review  
23   indicates an additional review is necessary, the  
24   application is forwarded to an engineer in the Company's  
25   Distribution System Planning department for further

1 evaluation. As the volume of applications has increased,  
2 and as the number of projects tied to the same transformer  
3 or feeder increases, a more thorough and time-intensive  
4 review is warranted.

5           The Company's ongoing ability to meet this  
6 requirement has recently come into question, particularly  
7 as the number of Schedule 24, Agricultural Irrigation  
8 Service customers submitting requests for dozens of systems  
9 located in the same geographical area has increased. For  
10 these projects, the review team is expanded to include  
11 multiple engineers, and coordination with engineers from  
12 the regional offices is necessary. Modifying the  
13 requirement to permit a more thorough review in complex  
14 situations will ensure continued compliance with the  
15 requirements of the tariff schedule.

16 ***Unauthorized Systems and Expansions***

17           Q.       What are the current requirements when the  
18 Company identifies an unauthorized system or system  
19 expansion?

20           A.       Section 2 of the existing Schedule 72 tariff  
21 schedule provides for immediate Company inspection without  
22 prior notice. At that point, there are three potential  
23 outcomes of the inspection:

- 24           • If proper disconnection equipment is present  
25            (and it is in most cases), the Company will

1 open and lock the disconnect. Within twenty-  
2 four (24) hours of the disconnection, the  
3 customer will be called, and written  
4 notification will be sent.

5 • If disconnection equipment is not present and  
6 the customer's system utilizes a UL 1741 or  
7 IEEE 1547 inverter, the customer is contacted  
8 and given 15 days to submit an application and  
9 an additional 30 days to complete the necessary  
10 inspection requirements or must notify the  
11 Company within 30 days of their decision to  
12 disable their system. Customers who fail to  
13 take either action within the allotted  
14 timeframe are subject to termination of  
15 electric service.

16 • If no disconnection equipment is present and  
17 the Company cannot verify the presence of a  
18 compliant inverter, the customer is subject to  
19 immediate termination of electric service.

20 Q. How does the Company seek to modify the  
21 requirements for unauthorized systems or system expansions?

22 A. As part of the newly proposed Schedule 68, the  
23 Company recommends eliminating the requirement for Idaho  
24 Power to "lock" a customer's system and is also requesting  
25 the timeframes for either interconnecting a system under

1 Schedule 6, 8, or 84 or disabling the system be extended.  
2 The proposed Schedule 68 language would permit customers 12  
3 months to either complete the Customer Generator  
4 Interconnection process or permanently disable the system.

5 The Company's proposed tariff language requires that  
6 at any point during an installation (whether a new  
7 application or a system expansion), a customer must keep  
8 the system disconnected to separate the customer's  
9 generation from the interconnected load until they have  
10 completed the application process.

11 Q. Why is the Company proposing these changes?

12 A. The current requirement for the Company to  
13 "lock" the system requires an Idaho Power employee to be  
14 called back on-site anytime a customer is working with an  
15 installer or state inspector to bring the system back into  
16 compliance. Often, the Company may be called back multiple  
17 times. While locking the system provides for some  
18 protection, the Company believes it is reasonable to rely  
19 on the customer and installer to keep the disconnect in the  
20 open position, just as it does for all new systems that are  
21 installed and awaiting inspection.

22 Through conversations with customers and installers,  
23 the Company does not believe the 45-day process outlined in  
24 the current tariff schedule provides customers with a  
25 reasonable opportunity to rectify the issues. Often, there



1 are factors (e.g., state permitting, electrical  
2 inspections, weather) outside the Company or customer's  
3 control that prevent these timelines from being met. The  
4 Company believes allowing 12 months (as provided for new  
5 installations) more reasonably provides customers and  
6 installers with an opportunity to rectify the issues.

7 **Return-Trip Charge**

8 Q. What is the Company's proposal regarding a  
9 return-trip charge?

10 A. The Company is proposing to implement a \$61.00  
11 return trip charge for customers if the Company is unable  
12 to complete the inspection after the customer or installer  
13 has submitted a completed System Verification Form  
14 certifying the system is ready.

15 Q. Why is the Company proposing to implement a  
16 return trip charge?

17 A. The final step in the application process  
18 occurs when a system has successfully completed the  
19 Company's on-site inspection. Prior to the Company  
20 dispatching a field resource to complete the inspection, a  
21 customer must submit and sign a System Verification Form in  
22 which the customer (or in many cases, the installer acting  
23 as an agent of the customer) certifies that the on-site  
24 generation system is installed and that:

- 1           • The system meets all required codes and has  
2           passed the city/state electrical inspections;  
3           • The system is operational, breaker and inverter  
4           are engaged;  
5           • The AC disconnect is in the open or off  
6           position; and  
7           • Required placards are in place.

8           In approximately 10 percent of inspections between  
9           2018 and year-to-date 2020, the Company has been unable to  
10          complete the inspection once on-site due to one or more of  
11          these criteria that were incomplete despite certification  
12          otherwise.

13          Q.       What is the significance of the Company having  
14          to perform multiple trips to perform an inspection?

15          A.       The Company is incurring incremental and  
16          unnecessary expenses. In the short term, the Company is  
17          allocating resources to perform visits that are avoidable,  
18          and ultimately, this cost may be borne by other customers.

19          Q.       What has the Company done to address the  
20          issue?

21          A.       The Company's customer generation team  
22          communicates with new installers operating in Idaho Power's  
23          service area to provide an overview of the application  
24          process and interconnection requirements. When the Company  
25          identifies a specific issue with an installer, Idaho

1 Power's customer generation team will contact the installer  
2 to offer feedback and discuss the non-compliance, often  
3 asking the installer to meet a Company-representative on-  
4 site if more than two visits are required. In 2018, the  
5 Company updated its System Verification Form to include an  
6 affirmative customer acknowledgment that the site was ready  
7 to be inspected. Finally, the Company uses an electronic  
8 newsletter, provided periodically to installers to  
9 communicate about repeat issues.

10 Q. Have these enhanced communications been  
11 effective at reducing the number of return trips in the  
12 Company's service area?

13 A. No. Based on year-to-date 2020 data, the  
14 Company has had to return to perform an inspection in more  
15 than 10 percent of systems.

16 **IV. CUSTOMER AND INSTALLER COMMUNICATION**

17 Q. How will the Company notify installers and  
18 customers of its request in this case?

19 A. The Company will send a communication directly  
20 to installers known to be operating in its service area to  
21 notify them of the request regarding smart inverters.  
22 Subsequent to this filing, the Company will also update its  
23 customer generation webpage to include a summary of Idaho  
24 Power's request in this case and will maintain a list of  
25 frequently asked questions to address common customer or

1 installer questions. In addition to providing advance  
2 notice of its intent to file this case, Idaho Power also  
3 served its Application and testimony on the parties of  
4 record in Case Nos. IPC-E-18-15 and IPC-E-19-15.

5 **V. CONCLUSION**

6 Q. Please summarize the Company's request in this  
7 case.

8 A. The Company requests that the Commission  
9 authorize the Company to implement the proposed Schedule 68  
10 interconnection tariff specific to retail customers with  
11 DERs and remove the associated existing interconnection  
12 provisions from Schedule 72. The Company requests Schedule  
13 68 become effective 14-days after approved by the  
14 Commission. The Company further requests that the  
15 Commission approve proposed modifications to the  
16 interconnection processes intended to improve efficiencies,  
17 adopt the electric industry's smart inverter standard, and  
18 outline provisions for interconnecting non-exporting  
19 systems to the Company's system.

20 Q. Does this conclude your testimony?

21 A. Yes.

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**DECLARATION OF CONNIE G. ASCHENBRENNER**

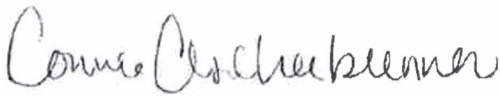
I, Connie G. Aschenbrenner, declare under penalty of perjury under the laws of the state of Idaho:

1. My name is Connie G. Aschenbrenner. I am employed by Idaho Power Company as the Senior Manager of Rate Design in the Regulatory Affairs Department.

2. To the best of my knowledge, my pre-filed direct testimony and exhibits are true and accurate.

I hereby declare that the above statement is true to the best of my knowledge and belief, and that I understand it is made for use as evidence before the Idaho Public Utilities Commission and is subject to penalty for perjury.

SIGNED this 20<sup>th</sup> day of July 2020, at Boise, Idaho.

  
\_\_\_\_\_  
Connie G. Aschenbrenner